"New York Consumers: For New York State consumers only, LG will accept all LG branded covered electronic equipment* and, with any purchase of an LG branded covered electronic equipment, LG will recycle your old brand of the same type of covered electronic equipment at no cost.

If you purchased an LG branded covered electronic equipment and would like to return your old brand of the same type of covered electronic equipment, please email lgmailback@electronicrecyclers.com. In that email, please include the following information:

- For your new LG branded product, please include the:
  - § Make/Brand
  - § Product Type
  - § Serial Number
- For the non-LG branded product you wish to return, please include the:
  - § Make/Brand
  - § Product Type
  - § Model
  - § Estimated Weight
  - § Shipping Information:
    - · Name
    - · Address, City, State, Zip
    - · Phone Number
    - · Email Address

LG's contractor, Electronic Recyclers International, Inc., will contact you and provide a pre-paid shipping label to return your covered electronic equipment.

For all New York Consumers, LG encourages consumers to take additional steps to destroy all personal and confidential data contained on computers, data storage devices, and hard drives. While LG's partner, Electronic Recyclers International, Inc., provides data destruction on all products received, it is always a good idea for consumers to consider removing or wiping their data prior to return. The following are some options for destroying data on your device:

- · Consult your product's user manual or manufacturer's website for information on factory reset buttons or reconfiguration menus.
- · Utilize software programs for data erasure. Examples include but are not limited to DBAN or Eraser.

*Definitions:

- New York Consumer: A person located in New York State who owns or uses covered electronic equipment, including but not limited to an individual, a business, corporation, limited partnership, not-for-profit corporation, the state, a public corporation, public school, school district, private or parochial school or board of educational services or government entity, but does not include any entity involved in a wholesale transaction between a distributor and retailer.
- Covered Electronic Equipment: Includes the following products:
  - § Computers
  - § Computer peripherals, including monitors; keyboards; mice; fax machines, scanners, or printers intended for use with a computer and not

exceed 100 lbs. in weight; and any cable, cord, or wiring permanently affixed to or incorporated into any of the aforementioned products;

- § Small electronic equipment, including portable digital music players that have memory capability and are battery-powered; VCRs; DVD players; DVRs; digital converter box; cable or satellite receiver; electronic or video game console; and any cable, cord, or wiring permanently affixed to or incorporated into any such product;
- § Small-scale servers; and
- § Televisions

Please email at lgmailback@electronicrecyclers.com, if you have any questions.